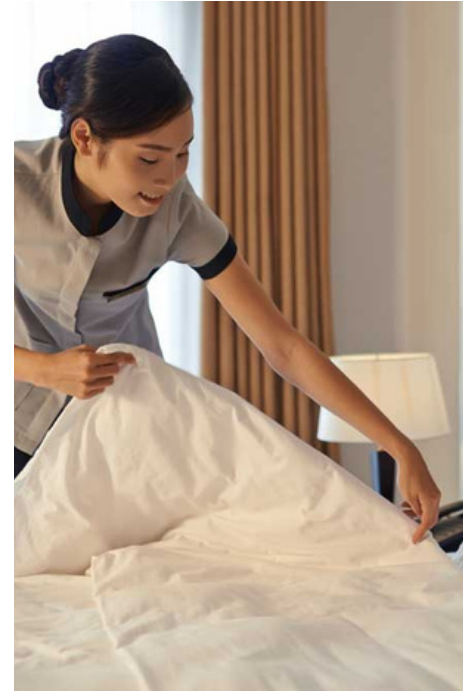




SIT30622

Certificate III in Hospitality



Are you considering a career in Hospitality?

Course Duration

6 - 12 months depending on the study mode selected.

Mode of Delivery

You can choose to complete your qualification online, structure classroom sessions, virtual or blended delivery.

Possible Job Outcomes:

- Food and Beverage Attendant
- Waiter
- Runner
- Kitchen Aid
- Restaurant Host

Entry Requirements

There are no entry requirements for the qualification, however, you must have:

- A USI (Unique Student Identifier) number
- A valid and current email address
- A completed LLN assessment (Language, Literacy & Numeracy test)
- Have access to a reliable PC, laptop or tablet computer
- Access to a reliable internet connection and word processing software such as Microsoft Office suite

Course Description

This qualification provides strong pathways to continue your studies and enhance your career opportunities as a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs and coffee shops. It equips individuals with the ability to multi-skilling and strong communication and teamwork skills.

This qualification reflects the role of individuals for specialisation in accommodation and food and beverage services and who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision, using plans, policies and procedures to guide work activities.

Learning Outcomes

- Work effectively in hospitality
- Provide excellent customer service
- Practice serving skills
- Food Safety
- Safe work practices
- Deliver hospitality services in a food and beverage venue

For further details and/or information such as eligibility for discounts and subsidised course fees, support, Recognition of Prior Learning (RPL) and more, please contact us at (02) 9223 1868 to receive support.

This course is comprised of 6 core and 9 elective units which must be completed to meet the Training Package requirements.

Core Units

SITHIND006	Source and use information on the hospitality industry
SITHIND008	Work effectively in hospitality service
SITXCCS014	Provide service to customers
SITXCOM007	Show social and cultural sensitivity
SITXCOM007	Coach others in job skills
SITXWHS005	Participate in safe work practices

*To successfully complete this course, 36 service periods need to be conducted in a Hospitality setting

Elective Units

SITXFSA005	Use hygienic practices for food safety
SITXFSA006	Participate in safe food handling practices
BSBCMM211	Apply communication skills
SITHFAB036	Provide advice on food
SITHFAB027	Serve food and beverage
SIRXPDK001	Advise on products and services
SIRXCEG008	Manage disrespectful, aggressive or abusive customers
SIRXSLS001	Sell to the retail customer
SITHACS009	Clean premises and equipment

Certification/Completion

Students who successfully complete all 15 units of competency will be issued with SIT30622 Certificate III in Hospitality. Students who successfully complete some units of competency will be issued with a Statement of Attainment for the unit(s) in which they have been deemed competent. Successful completion of this course may gain you recognition towards Certificate IV in Hospitality.

Enrol Today!

(02) 9223 1868

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