

www.brighten.edu.au contact@brighten.edu.au Level 5, 12 O'Connell St, Sydney NSW 2000

RTO: 41148 | ABN: 73 603 367 095

# BSB30120 Certificate III in Business







# Are you considering a career in the Business industry?

#### **Course Duration**

6 - 12 months depending on the study mode selected.

#### **Mode of Delivery**

You can choose to complete your qualification online, structure classroom sessions, virtual or blended delivery.

#### Possible Job Roles:

- Office Administration
- Clerical
- Operational roles
- Customer service
- Receptionist





## **Entry Requirements**

There are no entry requirements for the qualification, however, you must have:

- A USI (Unique Student Identifier) number
- · A valid and current email address
- A completed LLN assessment (Language, Literacy & Numeracy test)
- Have access to a reliable PC, laptop or tablet computer
- Access to a reliable internet connection and word processing software such as Microsoft Office suite

### **Course Description**

This qualification reflects the role of individuals in a variety of Business Services job roles. It is likely that these individuals are establishing their own work performance.

Individuals in these roles carry out a range of routine procedural, clerical, administrative or operational tasks that require technology and business skills.

They apply a broad range of competencies using some discretion, judgment and relevant theoretical knowledge. They may provide technical advice and support to a team.

### **Learning Outcomes**

This course teaches basic skills and knowledge to work in different administration roles, learning how to give effective customer service, communicate in a business environment and what procedures and processes to follow in the workplace. You'll also develop the skills to produce business documents like reports, presentations, and other computer-based documents.

For further details and/or information such as eligibility for discounts and subsidised course fees, support, Recognition of Prior Learning (RPL) and more, please contact us at (02) 9223 1868 to receive support.

This course is comprised of 6 core and 7 elective units which must be completed to meet the Training Package requirements.

#### **Core Units**

BSBCRT311	Apply critical thinking skills in a team	
	environment	
BSBPEF201	Support personal well-bein	g in the workplace
BSBSUS211	Participate in sustainable v	vork practices
BSBTWK301	Use inclusive work practices	
BSBWHS311	Assist with maintaining wo	rkplace safety
BSBXCM301	Engages in workplace com	nmunication

#### **Elective Units**

BSBTEC201	Use business software applications	
BSBTEC202	Use digital technologies to communicate in	
	work environment	
BSBTEC301	Design and produce business documents	
BSBTEC303	Create electronic presentations	
BSBPEF301	Organise personal work priorities	
BSBXTW301	Work in a team	
BSBOPS303	Organise schedules	

## **Certification/Completion**

Students who successfully complete all 13 units of competency will be issued with BSB30120 Certificate III in Business. Students who successfully complete some units of competency will be issued with a Statement of Attainment for the unit(s) in which they have been deemed competent. Successful completion of this course may gain you recognition towards Certificate IV in Business.

## **Enrol Today!**

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